


Churchtown
St. Agnes
Cornwall
TR5 0QP

the Porthvean

 00 44 (0) 1872
552581

www.porthvean.com

Booking Terms and Conditions

1. Single sex parties should not number more than 14 persons - the number of separate beds available (except in the case of same sex civil partnerships forming part or all of the party).
2. We do not accept bookings where the age of most of the party members is less than 25 years.
3. A deposit of one quarter of the total rental due is payable at the time of booking (the full amount if the rental is less than 8 weeks away). The balance of monies due (being the rental fee less any deposit paid, plus the £100 cautionary deposit, plus £25 per dog if any) must be received here not later than six weeks before the beginning of the rental period. It is recommended that you take out Holiday Cancellation Insurance as in the event of your cancellation, then the total quoted rental amount will become payable should we be unable to re-let the house for the rental period. Every effort will be made by us to re-let the house and reduce the sum due.
4. The house will normally be available for occupation from 3pm on the start day of the rental period and must be vacated by 10am on the final day. Please telephone before the start day to confirm arrival time and arrange key collection.
5. You should let us know before the start of the rental period the names and sex of the members of your party (together with ages if under 18 years), number of dogs (if any – max. two) and any requirements for cots and high chairs. Dogs must be well behaved and must not be allowed in bedrooms or on the furniture and must never be left in the property alone. As some of the beds are able to be made up as either twins or doubles, you should specify your requirements at this time.
6. The property is available on a self-catering basis and the rental will include appropriate bed linen and towels (not beach towels) and the supply of necessary light, heat and power.
7. The property should be kept clean and in good order and you will be responsible for any breakages. A cautionary deposit of £100 is to be added to the final balance and paid six weeks before the rental start date from which we shall be entitled to deduct the costs of breakages and/or remedying any breach of these obligations (but your potential liability to us for damage/breakages is not limited to this £100). The whole amount or any balance of this deposit, after deductions, will normally be refunded to you 7 days after the rental.
8. While every effort will be made to keep the property and its equipment in good working order, the absence or non-function of any item of equipment will not be accepted as reason to reduce the amount due for the rental.
9. We reserve the right to cancel any booking should the property become unavailable through no fault of ours, and will of course refund any sums paid. No other liability shall be accepted by us.
10. Our total liability to you or any member of the party shall not exceed the cost of the rental except in the case of death or personal injury proved to be due to our negligence.
11. Any breach by you of these Booking Terms will give us the right to cancel your booking and, if occupation of the house has commenced, require immediate vacation without any compensation being due.
12. If a provision of these Terms and Conditions (or part of any provision) is found illegal, invalid or unenforceable, the enforceability of any other part of these Terms and Conditions will not be affected.
13. Any alteration to the above terms and the confirmed booked rental dates will be at our sole discretion